PT Multipolar Technology Tbk

COMPANY PROFILE

Update As of January 2025

01 About Multipolar Technology

Profile of Multipolar Technology

Trusted partner in the planning, design, and development of innovative digital technology and business transformation

MULTIPOLAR TECHNOLOGY GROUP

Leader and Credible

- Prominent System Integrator since 1975
- IPO on July 8, 2013 – Trade, Services and Investment Sector (ticker code MLPT)
- Professionally accredited Certified in each business line

End-to-End Solutions and Services

- Hybrid Infrastructure
- Digital Platforms & Services
- Business Solutions Platforms & Services
- Digital Insights
- Security Platforms & Services

World Class Technology Partner

Cisco, Cloudera, Dell, F5, Fortinet, Google, HPE, Huawei, IBM, Lenovo, Microsoft, NCR, Nutanix, Oracle, Palo Alto, Red Hat, VMware, and others

Subsidiaries

VisioNet

PT Visionet Data Internasional (VDI)

Providing Digital IT Managed Services with nationwide coverage throughout Indonesia

Meditap

PT Teknologi Pamadya Analitika (TPA)

Providing third party administrator service (Meditap) that integrates health management with high quality administrative services

Large and Solid Client Based

- Since 1975 serves leading government banks, regional banks (BPD), private banks and other financial institutions
- Public sector
- Telecommunications
- Health care services, Education, Oil & Gas, Retail & Distribution, Manufacturing

Competent and Committed Team

- Well experienced in large and complex projects
- In-depth industry knowledge, certified personnel, and proven methodology

Consistent and Sustainable Growth

Continually pursue new business opportunities while maintaining the sustainable growth of operational profits

Digital Daya Teknologi

PT Digital Daya Teknologi (DDT)

Empower conventional banks to transform into digital banks

dDV

PT Digital Data Venture (DDV)

Analytics Hub provides analytics platforms and advanced analytics services

Core Values

Vision

To be an admired technology services company, delivering sustainable value to its stakeholders, and positively impacting lives

Filosofi

$M = IQ^2$

M = Multipolar Technology

I = Integrity

Inspire our people to apply ethical business practices with pride

Q = Quality of Service

Meet or exceed customer's expectations

Q = Quality of Work Life

Encourage individual dignity and growth

Mission

- Embracing trusted partner relationships through the provision of excellent solutions
- Adhering to our corporate philosophy for the highest quality standards of our Human Capital, so as to ensure the sustainable growth of our enterprise

Work Ethic

weCARE

Competent

Active & Proactive

Reliable

Empathetic

Shareholders Structure


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PT Multipolar Tbk        PT Tryane Saptajagat      Masyarakat | Public
                                    |
                         PT Multipolar Technology Tbk
                                    |
   ┌──────────────┬──────────────┼──────────────┬──────────────┐
PT Multi      PT Visionet    PT Digital      PT Teknologi   PT Digital
Solusi Andal  Data           Daya            Pamadya        Data Venture
              Internasional  Teknologi       Analitika
   |
PT Artomoro
Prima
Internasional
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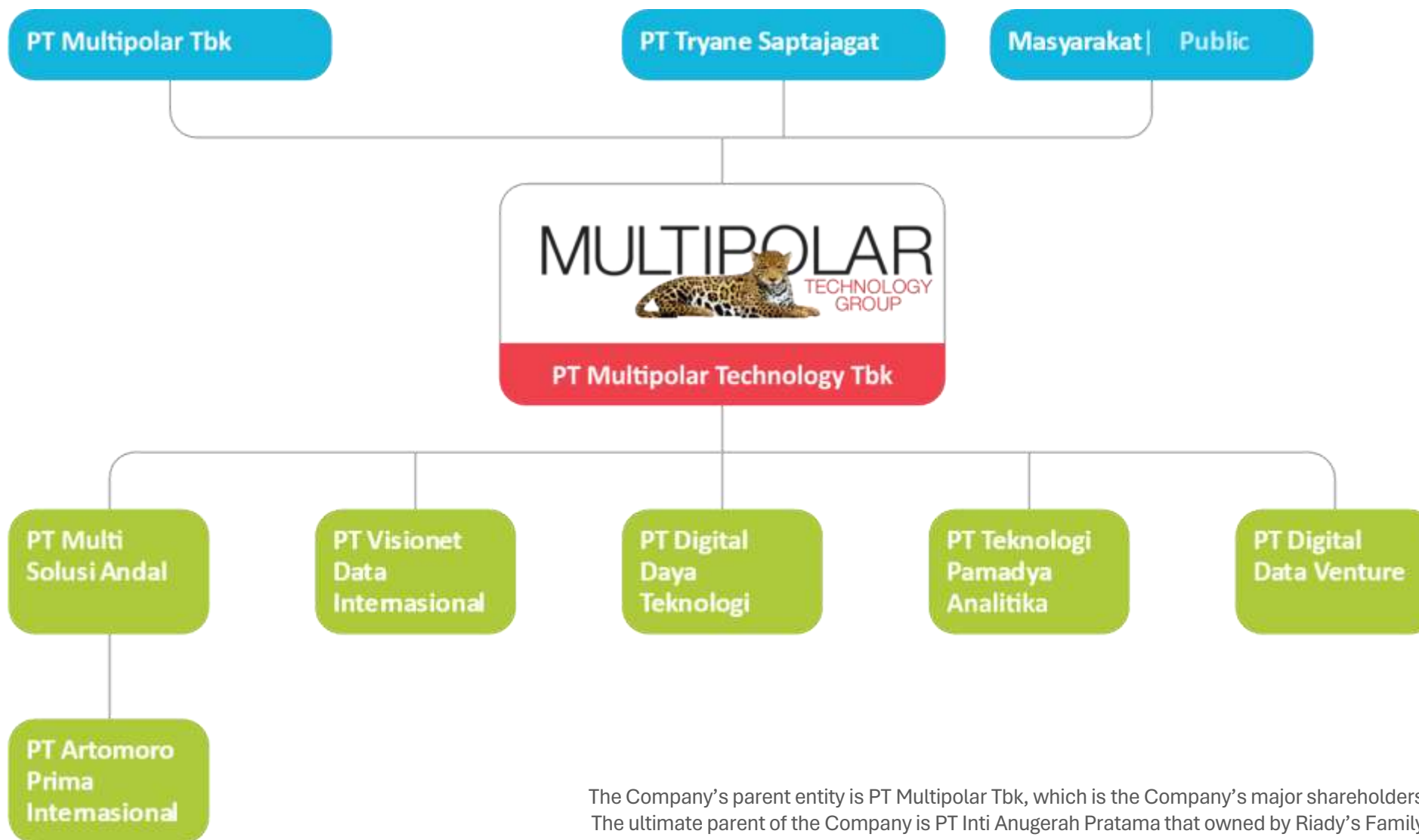
The Company's parent entity is PT Multipolar Tbk, which is the Company's major shareholders. The ultimate parent of the Company is PT Inti Anugerah Pratama that owned by Riady's Family.

Milestone

MULTIPOLAR TECHNOLOGY GROUP

1975

Electronic Retailing
Introduces an entertainment console ushering electronic gaming in the country

1980's

Semi-Automated Banking
Launches the country's first semi-automated banking system for improved efficiency and effectiveness

Banking Automation Infrastructure
Initiates a mission-critical system to support country's banking sector and other industries

1990's

Integrated Core Banking System
Offers a fully integrated banking system that controls and reduces risks, and minimizes manual work

Interactive Voice Response (IVR)
Pioneers an automated telephony system for 24/7 customer service enabling banks to interact with callers, gather information and route calls to appropriate recipients anytime

Credit Card Solutions
Avails of IBM mid-range servers to pioneer credit card processing solutions

2000's

Automated Teller Machine (ATM)
Develops computerized cash transaction systems for automated banking transactions

Analytics and Data Warehouse
Offers analytics systems through conversion of raw data into useful business insights

Internet Protocol (IP) Network
Implements Cisco IP Telephony that connects multiple offices under a full IP network

e-Channel: Internet Banking, SMS Banking, and Mobile Banking
Provides Internet banking, web teller, and mobile banking solutions

Launches the first e-Channel platform fully integrated with core banking

IT Consulting
Offers IT Consulting services aligned with IT and business strategy

Electronic Switching
Implements high performance transactions, processing, and ATM switching for handling transaction volume

IT Managed Services
Establishes PT Visionet Internasional, presently known as PT Visionet Data Internasional, a fully Managed IT Outsourcing service offering nationwide coverage of service points throughout Indonesia

Virtualization
Introduces the skill set and know-how required to provide flexible and agile IT infrastructures as the foundation for digital companies in Indonesia

2010's

IT Application Integration
Through Service Oriented Architecture (SOA), aligns businesses to IT for multiple enterprises to integrate with business ecosystems at the onset of digitalization

Data Center
Facilitates 24/7 integrated and comprehensive data center solution through establishment of PT Graha Teknologi Nusantara (GTN) for management of Data Center Rated-3

Cloud Platform, Solution and Analytics
Offers Application Programming Interface (API) and Artificial Intelligence (AI) through software-defined infrastructure, cloud-based platform, solution and analytics

2020's

SaaS Core Banking:
Provides Software-as-a Service (SaaS) allowing users to connect and apply cloud-based applications to meet core banking needs

Earns Google Cloud Partner (GCP) certification for the Southeast Asian region

Business Automation
Combines technology-based solutions consisting of Robotic Process Automation (RPA) and Artificial Intelligence (AI) for end-to-end business process automation and digital transformation

Fraud Detection System
Offers a solution that allows clients to receive alerts of potential frauds in real time, a product fast gaining momentum with better monetization model

X-Middleware
Provides a solution that enables seamless transition for banks adopting new digital core banking systems while maintaining existing (usually onpremise) systems and modular connection between core banking, common platform, and front-end applications

Digital Banking
Introduces a solution that provides modules relevant to conventional banks, i.e., retail banking, agent banking, supply chain financing, cash management solution, and loan channeling through fintech players

Comprehensive Solution Pillars

Accelerating the digital transformation in Indonesia

Security Platforms & Services
- Device/Endpoint Security
- Application Security
- Network Security
- Data Security
- User Security
- Managed Security Services
- eKYC

MULTIPOLAR VisioNet Digital Daya Teknologi

Digital Insights
- Data Management
- Artificial Intelligence
- Big Data & Analytics
- Business Performance Analytics
- Billing Payment Dashboard
- Credit Scoring API
- Fraud Detection System
- Campaign System

MULTIPOLAR Digital Daya Teknologi dDV

Business Solutions Platforms & Services
- Banking Solution
- Smart Office
- Enterprise Project Management
- IT Service Management Platform & Service
- Enterprise Resource Planning
- e-Channel
- SDLC (System Development Life Cycle) & Testing Management
- Branch IT Managed Services
- Field Operation Managed Services
- Payment Managed Services
- Contact Center Managed Services
- Mobile banking platform
- Supply Chain Financing
- Bank as a Service
- SME Application & Platform
- Insurance Claim Management

MULTIPOLAR VisioNet Meditap Digital Daya Teknologi

Digital Platforms & Services
- API Management & SOA (Service-Oriented Architecture)
- Application Development Platform
- Database Platform
- Enterprise Application Platform
- Banking Integration
- Cloud Platform (PaaS)
- IoT

MULTIPOLAR

Hybrid Infrastructure
- Server
- Storage
- Network
- Hyperconverged
- PC & Laptop
- ATM & Self Service Device
- Cloud Infrastructure (IaaS)
- OS & Virtualization
- Hybrid Cloud Managed Services

MULTIPOLAR VisioNet

MULTIPOLAR TECHNOLOGY GROUP

World Class Strategic Alliances

Diversified Customer Based

Banking

Other Financial Institution

Telecommunication

Public Sector

Manufacturing

Retail

Others

Certified in Each Business Line

- Increase customer trust in service quality
- Improve operational efficiency and effectiveness
- Continuously improve process performance
- Establish guidelines and best practice for security and operational standards

Sertifikasi ISO 9001:2015

Sertifikasi ISO 27001:2013

Sertifikasi SMK3

ISO 9001:2015
Quality Management System - EDC, DSN, IT, ATM, Contact Center Services

ISO 20000-1:2018
Information Technology Service Management System – The Service Management system of PT Visionet Data Internasional to provision Data Center Operation, Infrastructure, and Application managed service support to external customers.

ISO 27001:2013
Information Security Management System in provision of Data Center Management (Including System Server and Network Managed Services)

Sertifikasi SMK3

AWS Select Tier Partner for Services

Telah diaudit berdasarkan Peraturan OJK no 11/POJK.03/2022 tentang Penyelenggaraan Teknologi Informasi oleh Bank Umum

2024 Achievements

ECS - Huawei
Best Contribution
of the Year FY23

ECS - Huawei
Top Contribution Partner
in H1 2024

Cisco
Cisco APJC Partner
Winner Circle 2024

Virtus Technology Indonesia
100 Billion Club Award

Dell Technologies
FY24 Platinum Partner
of the Year

Dell Technologies
Best Platinum Partner
Award 2024

Lenovo
Platinum 360 Partner
FY2425

IBM
Partner of The Year

IBM
Marketing Excellent
of The Year

IBM
Top Indonesia PLG
for Security

Cloudera
Emerging Partner
of The Year

Helios
Partner Appreciation
Award

2024 Achievements

Huawei
Excellent Service
Partner of 2023

Huawei
Excellent Storage
Partner of 2023

Huawei
Top Sales 2023

Huawei
APAC Partner Service
Contest 2023

Ceragon
Indonesia Partner
of The Year 2023

Sangfor Technologies
2023 Platinum Partner

Central Data Technology
Top Growth Partner 2023

Virtus Technology Indonesia
Top Consistent Growth
Partner 2023

CTI Group
Golden Achievement
Award 2023

Warta Ekonomi
Indonesia Best CFO
Awards 2024

Warta Ekonomi
Indonesia Living Legend
Companies Awards 2024

Warta Ekonomi
Indonesia Digital
Innovation Award 2024

2023 Achievements
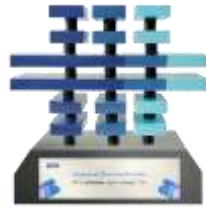
IBM
Partner of the Year
FY 2022
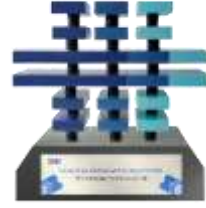
IBM
Innovation Partner of
the Year FY 2022
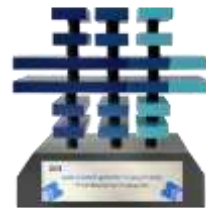
IBM
Best Marketing
Performance FY 2022
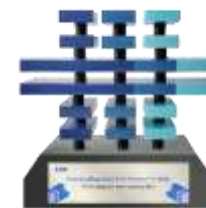
IBM
Outstanding Data & AI
Partner FY 2022

Nutanix
Top New Logo Partner

Asus
Best Performance Partner

Huawei
Best Solution Partner
of 2022

Dell
Top Performing Storage
Business Partner

Dell
FY23 Gold Partner
of the Year

Red Hat
Top Performing Storage
Business Partner

2023 Achievements

Fortinet
Partner Growth Excellence Award 2022

Sinar Wahana Gemilang
Best Partner 2022

Computrade Technology International
Golden Achievement Award 2022

Helios Informatika Nusantara
Top Achiever Partner 2022

Virtus Technology Indonesia
Multi Solution Partner Award 2022

02 Going Forward

PT Visionet Data Internasional/VisioNet (VDI)

The first Digital IT Managed Services with the widest reach in Indonesia

- IT Managed Services Partner for Integrated Digital Economy
- Digital IT Managed Services:
  - Private Cloud: Hybrid Cloud
  - Security MS: Embedded Security Services
  - IT Operation: End-to-End Monitoring
- Managed service providers (MSPs) are uniquely positioned to give support and advice to companies that are driving toward digital transformation
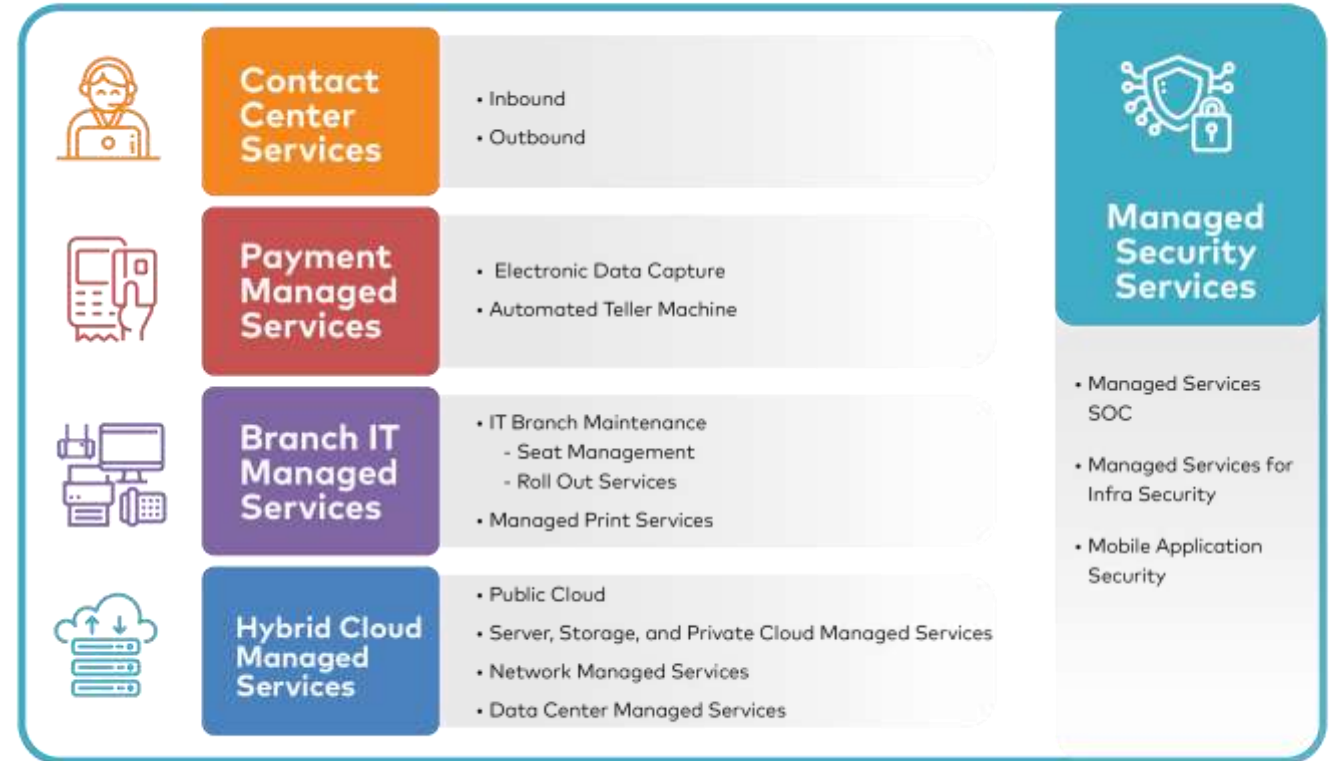
Nation Wide Support with 140+ Own-Managed Service Points in 130+ Cities

PT Teknologi Pamadya Analitika (TPA)

Corporate

Insurance

Self-Insured

Third Party Administrator

5085 Providers across 37 provinces

Providing technology-based Third Party Administrator services to help insurance companies or self-insured companies manage health services provided by 5085 health service institutions (Hospitals, Clinics, Opticians, Labs, etc.) in 37 provinces to individuals who are insurance members or employees of related companies in accordance with agreed policies.

99,98% Claim Accuracy

>2,7K Claim Processed Per Day

3 Hari Average Payment Verification

23 Mins Average Final Guarantee Letter (100% SLA of 60 minutes in 2023)

PT Digital Daya Teknologi (DDT)

A technology provider and business advisory company envisioned to empower conventional banks embark digital transformation across multiple lines of businesses

Services:

- UX & Market Research
- Product Design
- Tech Development
- Infrastructure
- Managed Services
- Commercial Support

RETAIL

LIVE YourOne **Mobile**
All-in-one mobile banking app, with from-ground design for your customers.

LIVE YourOne **KYC**
e-KYC platform, streamlining your user onboarding process.

LIVE YourOne **Promotion**
Supporting your go-to-market campaign with our promotion engine.

UPCOMING YourOne **Loyalty**
Reward and retain your customers with our powerful loyalty platform.

BUSINESS

LIVE YourOne **Biz**
Integrated SME platform, with mobile app for QRIS Payment, Cash in & Out.

LIVE YourOne **SCF**
Supply Chain Financing processing system, web dashboard & API-ready

LIVE YourOne **BaaS**
API Gateway exposing your services to 3rd party partners. BI SNAP-standard.

LIVE YourOne **BillPlus**
Payment dashboard for your customer, connecting to your billing system

2025 YourOne **Corp CMS**
Corporate internet banking & cash management transaction portal.

PROCESSING

LIVE YourOne **Core Banking**
in partnership with Sunline
Next-gen core banking system, made for digital banking initiative..

LIVE YourOne **Biller**
Integrated smart biller engine, orchestrating your multiple billing providers.

LIVE YourOne **VA**
Virtual Account platform for your corporate customer needs.

LIVE YourOne **QRIS**
QRIS issuing & acquiring platform, orchestrating to multi switching

LIVE YourOne **CyberTrack**
Machine learning-based fraud & cyber threat monitoring system.

UPCOMING YourOne **Privacy**
Data Privacy Dashboard to manage data protection, complying with PDP Law.

LIVE YourOne **LoS**
Loan Origination System and Decision engine for Channeling, KTA, KUR

2025 YourOne **Scoring**
AI-based loan/credit scoring system, to support your financing products.

PT Digital Data Venture (DDV)

Analytic Product

DR Fraud
AI Enabled
Fraud Detection

Single Tenant

Multi Tenants

DR 360
Customer 360
Profitability

DR Campaign
Targeted
Campaign

DR Pipe
Analytics API

- ETL Tools
- Credit Scoring API

Analytic Services

Analytic Product Implementation Services

Advance analytics

Bizz Analytic

Data Scientist

Machine Learning

- An analytics company focused on managing Big Data
- Provides an analytics platform and advanced analytics services to companies in retail and finance

Products range:
- DR Fraud: a cybersecurity solution to prevent fraud that has been used by various banks
- DR 360: a management dashboard solution that provides insight into customers, enabling companies to increase growth and profits
- DR Campaign: a marketing solution that offers specific product/service offerings based on customer needs and available data

MULTIPOLAR
TECHNOLOGY GROUP

Thank You

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